



GOVERNMENT OF ASSAM
OFFICE OF THE CHIEF INSPECTOR OF FACTORIES: ASSAM
NPS International School Lane, Betkuchi, Lohra, Guwahati-781040.

No. Estt/398/17/ 1740-56

Dated, Guwahati the 20 th., March 2020

Subject: Corona Virus Disease 2019 (COVID-19) - Guidelines to the Factory Management.


In view of the prevailing situation of Corona Virus Disease 2019(COVID-19) across the world and in Assam, following guidelines shall be strictly followed in all factories of Assam

Steps to Reduce Workers' Risk of Exposure to COVID- 19

- Promote frequent and thorough hand washing, by providing workers, Customers, and worksite visitors with a place to wash their hands. If soap and running water are not immediately available, provide alcohol-based Hand rubs containing at least 60% alcohol.
- Encourage workers to stay home if they are sick. For any help, State control room or the state surveillance officer, IDSP at #6913347770/1/2/3 or toll free number 104 can be reached. Never travel directly or avail public transport facility to the hospital if suspected of possible exposure of COVID- 19.
- Encourage respiratory etiquette including covering coughs and sneezes.
- Provide customers and the public with tissues and trash receptacles.
- Employers should explore whether they can establish policies and practices, such as flexible worksites (e.g. telecommuting) and flexible work hours (e.g., staggered shifts) to increase the physical distance among employees and between employees.
- Discourage workers from using other workers, phones, desks, offices or other work tools and equipment, when possible.
- Avoid grouping of workers or staff at work site or for meeting as far as possible.
- Prompt identification and isolation of potentially infectious individuals is a critical step in protecting workers, customers, visitors, and others at a worksite.
- Employers should inform and encourage employees to self-monitor for signs and symptoms of COVID- 19 if they suspect possible exposure.
- Employers should develop policies and procedures for employees to report when they are sick or experiencing symptoms of COVID- 19.

- Where appropriate, employers should develop policies and procedures for immediately isolating people who have signs and/or symptoms of COVID-19, and train workers to implement them. Move potentially infectious people to a location away from workers, customers, and other visitors. Although most worksites do not have specific isolation rooms' designated areas with closable doors may serve as isolation rooms until potentially sick people can be removed from the worksite.
- Take steps to limit spread of the respiratory secretions of a person who may have COVID-19. Provide a face mask, and ask the person to wear it, if tolerated. Note: A face mask (also called a surgical mask, procedure mask, or other similar terms) on a patient or other sick person should not be confused with PPE for a worker; the mask acts to contain potentially infectious respiratory secretions at the source (i.e., the person's nose and mouth).
- Do not require a Medical Certificate for employees who are sick with acute respiratory illness to validate their illness as medical facilities may be extremely busy and not able to provide such documentation in a timely way.
- Maintain flexible policies that permit employees to stay home to care for a sick family member. Employers should be aware that more employees may need to stay at home to care for sick children or other sick family members than is usual.
- Minimizing contact among workers, clients, and customers by replacing face-to-face meetings with virtual communications and implementing telework if feasible.
- Establishing alternating days or extra shifts that reduce the total number of employees in a facility at a given time, allowing them to maintain distance from one another while maintaining a full onsite work week.
- Maintain regular housekeeping practices, including routine cleaning and disinfecting of surfaces, equipment, and other elements of the work environment. When choosing cleaning chemicals, employers should consult information on labels with claims against emerging viral pathogens. Follow the manufacturer's instructions for use of all cleaning and disinfection products (e.g., concentration, application method and contact time, PPE). Handrails may be disinfected on a regular basis.
- Maintain proper hygiene of Canteens / dining rooms. Food placed at buffet counters in canteens should be well protected from potential contamination.
- Crèches shall be specifically monitored and disinfected thoroughly in case of any doubt of contaminations. It is suggested that crèches be closed and employees availing the facility may be placed on paid additional leave till the current crisis is resolved.
- Factories having installed public address system may utilize the same for educating workers on the measures for preventing possible exposure of COVID-19.


- A list of major Factory Hospitals in the state of Assam as follows:-
 1. IOCL Hospital, Digboi Refinery, Digboi, Tinsukia.
 2. Brahmaputra Valley Fertilizer Corporation Limited, Namrup, Dibrugarh.
 3. NRL Hospital, Numaligarh, Golaghat.
 4. TATA Referral Hospital, Chabua, Dibrugarh.
 5. Oil India Ltd Hospital, Duliajan, Dibrugarh.
 6. IOCL Hospital, Bongaigaon Refinery, Bongaigaon
- Health provisions prescribed in chapter III of the Factories Act, 1948 and related provisions of the Assam Factories Rules, 1950 should be strictly complied.
- Not with standing anything stated above, all factory management shall ensure strict compliance of directions of Director of Health Services, Government of Assam and Ministry of Health & Family Welfare, Government of India.


Chief Inspector of Factories, Assam
Betkuchi, Lohra, Guwahati-40

Memo No. ES/PH/1740-56 Dated, Guwahati the 20 th., March, 2020

Copy to:

1. All Additional Chief Inspector of Factories
2. All Senior Inspectors of Factories.
3. The Medical Inspector of Factories.
4. All Certifying Surgeon.
5. All the Inspector of Factories.
6. Website.


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